

Product: Pay-As-You-Go Light Aircraft - Consumer

Manufacturer Information

Product information

Aviation insurance policy which provides cover for the potential risks from the ownership of an aircraft during the Policy period whilst the aircraft is on the ground, taxiing and in flight for private and pleasure purposes including incidental business or professional purposes and advanced instruction of the pilots named on the policy, but not for hire or reward.

This product is a 'pay as you go' product allowing prospective insureds the option to purchase a full annual policy, as offered by others in the market or the option to purchase an annual ground risk policy and then top up with days flying as and when required. Purchased days can by moved (up to 24hours before the purchased date) and carried over upon renewal

There are 3 variations of the product available:

- 1. Frequent Flyer Standard annual comprehensive policy.
- 2. On Demand 365 days ground cover with 7 days full flight cover to use when you want included in the price with the option to purchase extra flight days.
- 3. Ground Cover + 365 days ground cover with the option to purchase flight days at variable costs. protecting the customer and the insured aircraft for 3rd party liabilities and damage to the aircraft whilst it is on the ground.

Policies can either be paid at the time of purchase of there is also the option of interest free Direct Debit.

There is a premium cap, so no matter how many days flown the customer never pays more than the annual Frequent Flyer premium quoted you for the same risk. There is the option to cancel booked days and receive a credit if the customer can't fly, plus the customer can rollover up to 7 unused flight days at renewal.

Policy can be accessed on-line 24/7 from a Smartphone, PC or Laptop.

Target market

Private aircraft owners in the UK who fly for pleasure within the geographical limits.

Aircraft where the maximum takeoff weight to 5,700kg or below.

The geographical limits within which the aircraft cane be operated is Europe. Insurer's definition of this, EUROPE MEANING: Albania, Andorra, Austria, Bulgaria, Bosnia & Herzegovina, Croatia, Channel Islands, Czechoslovakia Republic, Cyprus, Denmark, England. Estonia, Faroe Islands, Finland, France, Germany, Greece, Greenland, Hungary, Iceland, Ireland, Isle of Man, Italy, Kazakhstan (western Province), Kosovo, Latvia, Liechtenstein, Lithuania, Luxembourg, Malta, Moldova, Macedonia, Monaco, Montenegro, Netherlands, Northern Ireland, Norway, Poland, Portugal, Romania, San Marino, Serbia, Scotland, Slovakia, Slovenia, Spain, Sweden, Switzerland, Turkey (Thrace), Vatican City and Wales.

Types of customer for whom the product would be unsuitable

Aircraft operator for use of commercial purposes.

Aircraft with a MTOW exceeding 5,700kg

Private aircraft owners wishing to operate outside of the geographical limits.



Any notable exclusions or circumstances where the product will not respond

Exclusions:

- > Wear or tear, deterioration, breakdown, defect, or failure
- > Theft of the aircraft by you or with your knowledge
- > War, terrorism and confiscation or aircraft
- > Bodily injury sustained by anyone employed by the insured, member of the flight crew engaged in operation of the aircraft

Limit of Liability:

Variable with all limits clearly set out in the policy schedule, less any applicable deductible also clearly set out in the schedule.

Other information which may be relevant to distributors

This product is approved for sale with up to 2 distributors in the chain.

Where Distributor 1 sells this Product via multiple other distributors (via sub-delegation or sub-broking), it is their responsibility to ensure all distributors have been provided this document, have reviewed it and understand the content. If there is any additional remuneration, including commissions, fees or other 'non-standard' remuneration charged to the customer by other distributors, it is the responsibility of Distributor 1 to inform TMK of these details accurately and in full.

This product should be sold in line with FCA regulations and can only be sold by regulated insurance distributors.

Distributors are expected to fully understand the eligibility criteria, covers and exclusions of the product.

This product can be sold face to face, via telephone or electronic communication or a mix of these methods, as long as customers are provided with sufficient information to make an informed decision regarding the suitability of the product.

Commission & Fees

The coverholder is expected to ensure that maximum commission rates do not exceed those stipulated within the Binding Authority Agreement.

The following fees may be charged in relation to the distribution of this product:

- Up to £25 administration fee or cancellation fee
- Up to £15 Mid-Term Adjustment fee for mid-term adjustments where more than 20 mid-term adjustments may be made in the year.

Brokers are reminded of their own regulatory obligations in relation to remuneration under PROD 4.3.6 as well as the requirements to make all necessary disclosures to the customer.

How value is assessed

Value is assessed based on a number of metrics, including underwriting, claims and complaints information as well as through broker and coverholder engagement.

Remuneration paid as set out in our agreements with distributors has been considered as part of the value assessment.

If additional add-ons (including premium finance) are sold alongside this product or additional remuneration is charged, this may affect the value for the customer.

Further information on our product approval processes can be obtained on request.



Date Fair Value assessment completed	September 2023
Expected date of next assessment	September 2024